



TAKINGCAREofTREES
TREE & STUMP SPECIALISTS

TCT SERVICE GUARANTEE

FREE CALL 1800 015 557 FAX 8395 9024

WE GUARANTEE TO KEEP WORKING UNTIL YOU ARE COMPLETELY SATISFIED, AND WE WILL NEVER LEAVE A JOB SITE UNTIDY.

Taking Care of Trees are tree and stump removal professionals, so you can rest assured that the well being and safety of you and your property are in good hands. Below are the terms and conditions by which we guarantee our work, so you can be sure that you've made the right choice.

WE'LL ENSURE YOUR SATISFACTION BY:

Doing all the work ourselves: We don't sub-contract out work as it often produces disappointing results. Our operators are specially selected for their courtesy, reliability and skill. We don't leave anything to chance.

Being Careful: We will do all we can to avoid damage to surrounding areas or keep it to a minimum.

Cleaning Up: We will make every effort to leave your property looking the same as it did before we arrived, perhaps minus a tree and/or stump. We have a clean up checklist which is used on each site we visit.

Giving you peace of mind: TCT is different from most other similar sized companies because we have \$20M worth of Public Liability Insurance. We also have every other type of insurance needed to ensure that if something does go wrong, you and your property will be protected. If you need a certificate, please contact our office.

Safety: To maintain our high standards, we always ensure that we are the only people in the work area, and no-one is put at risk. We have an OH&S policy which ensures that all work we undertake is done in a safe and orderly manner.

Quality Assurance: TCT is accredited in the following operational management and occupational health and safety systems – QHSE 2007, ISO 9001:2008 and AS/NZS 4801:2001.